



It's the small pieces that make the big picture.

2019-2020 ANNUAL REPORT

"It's not how much we give but how much love we put into giving."— Mother Theresa



Dear Catholic Charities Supporters,

The audited financial results of Catholic Charities of the Diocese of Palm Beach, Inc. (CCDPB) for the fiscal year that ended on June 30, 2020 reflect the realities of a challenging year impacted by unforeseeable situations that affected our finances in different ways. The highlight of those situations was the onset of the COVID-19 pandemic in the third quarter, causing cancellation of fundraising activities, while the demand for economic assistance for entire families increased significantly. Working fully remotely for more than two months, we reshaped our operations, as our employees in vital programs successfully adjusted to a new service model providing virtual appointments and other online or telephone services.

The pandemic also brought positive outcomes such as a significant increase in contributions and grants from private and governmental entities. Furthermore, as a result of program consolidations and reductions in payroll costs throughout the year, we ended up using less temporary reserves than budgeted and our cash-in-hand position at the close of the year was substantially better than at the end of the previous year. At year's end, the change in net assets was essentially as budgeted.

This year the budget contemplates a leaner and more efficient operation with good potential for growth. However, CCDPB's financial outlook could still be impacted by continuing economic conditions associated with COVID-19. Your generous support and prayers have been important in maintaining a sustainable operation in times of crisis. Given what we have learned on how to adjust to this historic challenge and counting on your continued support, I trust we will continue to carry out our mission to serve the most vulnerable effectively in the spirit of charity, as Christ taught us.

With my prayerful wishes and appreciation, Francisco "Frankie" Chevere CEO-Executive Director

2019-2020 Board of Directors

Officers

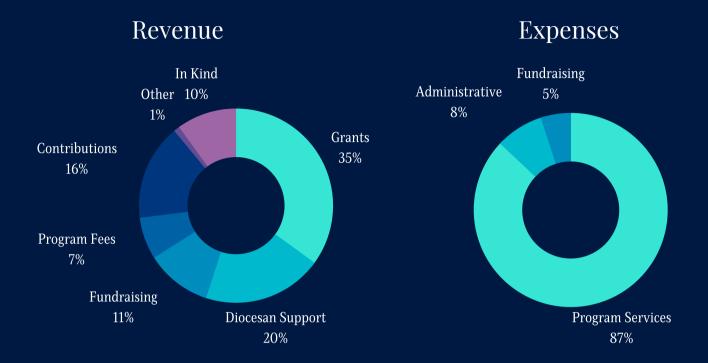
Marietta Muiña McNulty, President Terence Murphy, Vice President Catherine Fanjul, Secretary L. Mark Cocorullo, CFP, Treasurer Very Rev. Thomas Barrett, Immediate Past President

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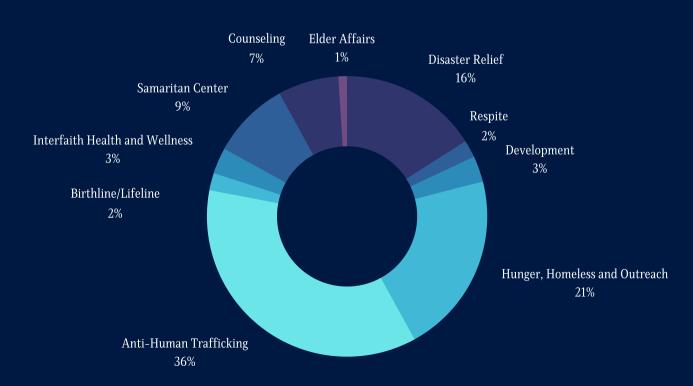
We are pleased to announce the additions of Karmita Gusmano and Mark Eidelmueller to the 2020-2022 Board of Directors.

2019-2020 Financial Profile



Total Revenue: \$7,397,251 Total Expenses: \$7,949,101

Grant Support





12,514

Unduplicated clients served by Catholic Charities

PROGRAMS AT A GLANCE

Serving Palm Beach, Martin, St. Luice, Okeechobee and Indian River Counties



2,335 food packages given out to clients



Immigration Legal Services

898 new cases 30 clients became naturalized 279 cases resolved \$235,000 in revenues billed



Birthline/Lifeline

Served 1,555 clients including 886 new clients



Assisted 51 Bahamian families, 155 individuals **\$131,777.71** in assistance

Counseling/Mental Health

319 unduplicated clients 1512 telehealth hours during Covid-19



Hunger, Homeless and Outreach

\$278,632 in Rent/Mortgage assistance to 301 households Served 9196 individuals and 3490 households 4339 weekend backpacks given to children



Interfaith Health and Wellness

501 community members received health education and outreach



"Foundations of Faith Community Nursing" course tranistioned to online insturction during Covid-19

Elder Affairs



served 250 families and individuals with program services, making a positive impact on the lives of the vulnerable elderly in our community.

Parish Social **Ministries**



CRS Rice Bowl collection \$69.318.16

25% kept in diocese and given out as grant awards \$17,329.54



Prison Ministry:

14,000 volunteer hours 155 ministers in 20 facilities

Bakhita Empowerment Program



Served 94 human traffiking clients 888 hours of case management given to human trafficking clients \$38.988 in direct assistance including housing, transportation, & doctor appointments



Samaritan Center

55 unduplicated clients served 93% of client families served are currently self-sufficient

Respect Life



17 students and 46 adults from our diocese attend Catholic Days at the Capitol

Respite Services



119 in person visits pre Covid-19 107 phone calls to check status of caregivers during Covid-19 Served 18 caregivers



302 volunteers 23,320 volunteer hours



f Catholic Charities Palm Beach **(O)**



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