

# PROVIDING HELP. CREATING HOPE.

SERVING THE PALM BEACHES AND TREASURE COAST FOR NEARLY 40 YEARS WITH LOCAL LIFE-CHANGING PROGRAMS AND SERVICES FOR PEOPLE IN NEED IRRESPECTIVE OF RACE OR RELIGION.



ANNUAL REPORT 2021-2022

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"I am very proud of my case manager;
She puts herself at the disposal of the weakest to help them. Thank you."

- 2021 Refugee Services Client

# **MESSAGES OF HOPE**

Dear friends of Catholic Charities.

It is with gratitude that we release this report of the many accomplishments realized by Catholic Charities of the Diocese of Palm Beach during our most recent program year.

This past year represented a time of transition, as Catholic Charities successfully moved from the COVID-19 pandemic and welcomed a new CEO. We expanded and evolved our scope of services to broaden our impact across the five counties of the Diocese of Palm Beach. Ever aware of our mission to serve people in need and create hope in all stages of life, we approached challenges and opportunities equally with a passion and a commitment to serve others.

We are mindful that the successes this agency realized are, in many ways, attributed to the stakeholders who are integral to our mission: our clients, who persevere through adverse circumstances; our staff and volunteers, who provide comprehensive services with care and compassion; our community partners, who work with us to identify need and create solutions; and our donors, whose generous contributions of time and treasures allow us to serve those most vulnerable in our communities.

As you take the opportunity to review this report, it is our hope that you prayerfully consider ways in which you might help advance this mission of Catholic Charities of the Diocese of Palm Beach. We are blessed by your support and thank you for all you do to assist us in bringing hope to those we serve.



Marietta Muiña McNulty Marietta Muiña McNulty Immediate Past President



William Shannon William Shannon Board President

Dear Friends,

Greetings, and thank you for taking the time to review our 2021-2022 Annual Report. This report reflects a compilation of the many successes realized at Catholic Charities of the Diocese of Palm Beach during our most recent program year.

Each day the staff of Catholic Charities of the Diocese of Palm Beach strives to serve others with compassion and dignity. The individuals we encounter are often struggling, feeling alone, and not knowing who to trust or where to turn for help. Time and time again, we are there, providing help and creating hope. It is our greatest privilege to be that hope for the most vulnerable members of our communities.

As you read this report, I encourage you to be open to finding ways in which you can be a part of the important work we do. Whether you join us as a volunteer, a community partner, or a donor in support of one of our many important programs and ministries, know we welcome your talents, resources, and prayers.

I am happy to take the opportunity to speak with you personally to provide more information. Please do not hesitate to reach out. I can be reached at etwayne@ccdpb.org.



Ellen T. Wayne
Ellen T. Wayne, Ed. D.
CEO-Executive Director

# **MAKING A DIFFERENCE**

OUTREACH PROGRAMS THAT IMPACT THE LIVES OF SOME OF THE MOST VULNERABLE PEOPLE IN OUR LOCAL COMMUNITY. PROGRAMS INCLUDE:

### **ANTI-HUMAN TRAFFICKING**

72 victims aided toward achieving self-sufficiency and safety

### **BIRTHLINE/LIFELINE**

**2458** women and families provided with pregnancy support through our 3 centers. For continued support we provided material assistance such as clothing, car seats, strollers, baby food, formula and diapers

### **COUNSELING MENTAL HEALTH CARE**

**1979** therapy sessions provided to improve mental wellness, **95**% were TeleHealth sessions

### **ELDER AFFAIRS**

**47** vulnerable seniors were provided care and protected from exploitation and abuse

### **HUNGER, HOMELESS AND OUTREACH**

**\$444,982** assisted 225 families with rent/utilities/emergency housing to prevent homelessness. **218** clients assisted with enrolling for SNAP/Medicaid benefits

### **IMMIGRATION LEGAL SERVICES**

870 new cases opened, 1167 clients served and 251 legal victories

### **INTERFAITH HEALTH AND WELLNESS**

240 clients were provided health education and outreach to improve health

### **PARISH SOCIAL MINISTRY**

28 "CRS Rice Bowl" grants provided to serve those in need, amounting to \$13,666

### **PRISON MINISTRY**

16,000 volunteer hours ministering to adult and juvenile inmates in 19 facilities

### REFUGEE RESETTLEMENT

313 clients provided with referrals to meet the needs of their safe resettlement

### **RESPECT LIFE MINISTRY**

30 students/adults advocated at Catholic Days at the Capitol

### **SAMARITAN CENTER**

**19** families provided with transitional, safe housing and the necessary tools and training to achieve self-sufficiency. (6-9 months on average)

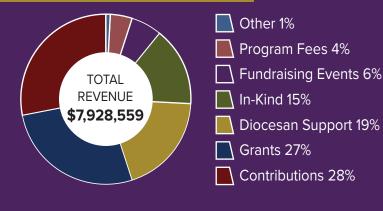
### **WOMEN'S PREGNANCY SOLUTIONS**

74 abortion-minded women, provided with services from our 2 mobile units, chose life

SERVING NEARLY 10,000 PEOPLE IN NEED THROUGHOUT 2021-2022

# Elder Affairs Hunger, Homeless & Outreach Outreach Outreach Samaritan Center 666

### **FINANCIALS 2021-2022**





Fundraising 4%

Immigration Legal Services

Administrative 11%

Program Services 85%

Women's Pregnancy Solutions

Respect Life

Amelia, pregnant with her third child, her husband Jose and two children ages 7 and 12 were homeless and new to this country, having recently arrived from Cuba. Feeling she had no options, Amelia arrived for an appointment at a local abortion clinic. After speaking with pro-life sidewalk counselors, Amelia instead went to the **Birthline/Lifeline Program** just one block away. There, she received pregnancy options counseling and chose life. Wrap-around care from multiple programs and services at Catholic Charities led to housing at our **Samaritan Center Transitional Housing Program**, linkage to medical/pregnancy care, enrollment of the children in school, transportation to school/appointments, legal assistance for work visas, English language assistance, and baby items.

During their stay at Samaritan Center, Jose traveled to Texas, secured his work visa, and was able to find employment and housing for his family. After five months of establishing some stability and adjusting to life in the US, the family moved to Texas where Amelia had a healthy baby girl, named Anita. Jose said, "I feel grateful for the help my family received in our time of need. We never expected we would get this level of help in this country. We are very thankful."

(pseudonyms used for family names)

# STORIES OF IMPACT

My involvement with Catholic Charities began in 2011 when I came to this agency seeking assistance. I was an immigrant, a victim of violence and in need of assistance with my U visa - which is the visa set aside for victims of crime who are helpful to law enforcement in the investigation and prosecution of criminal activity. I appreciated the compassion and support from the staff that handled my situation. They did not stereotype me but listened to me and helped me move forward with encouragement and direction. With Catholic Charities support and programs, I gradually was able to chip away at the many challenges I faced. Eventually I became aware of a position at the agency, and because of my history working in disaster response and serving as a public information officer, I felt strongly that becoming an employee of this agency was a way to make a difference and give back. What started as a temporary position to assist victims of a disaster, evolved into a full-time, permanent position with the agency.

Today, I serve as a Case Manager in the **Hunger, Homeless and Outreach Program,** where I help hundreds of families each year who are facing eviction or struggle to meet their basic needs. It is so rewarding for me to work with clients who are facing some of the same challenges I had overcome. Each day I am grateful to Catholic Charities for helping me turn my story from trial to triumph. Today, I remain a proud member of the Catholic Charities team, ready to provide help and hope.



100 West 20th Street Riviera Beach, FL 33404 561-775-9560 www.ccdpb.org





For more information regarding our programs and outreach scan QR code below.



Serving the Palm Beaches & Treasure Coast with Outreach Centers and Mobile Units located in:

Boca Raton • Boynton Beach • Fort Pierce
Pahokee • Riviera Beach • Stuart
Vero Beach • West Palm Beach





